

Hearing Carry Over Users (HCO)

1. On a scale of 1-5, please rate how accurately the relay operators relay your conversations.

- 1-Unsatisfactory**
- 2-Needs Improvement**
- 3-Satisfactory**
- 4-Good**
- 5-Excellent**

Additional Comments

2. On a scale of 1-5 how satisfied are you with the relay operator’s ability to set up and process an HCO relay call.

- 1-Not Satisfied**
- 2-Somewhat Unsatisfied**
- 3-Satisfied**
- 4-Mostly Satisfied**
- 5-Very Satisfied**

Additional Comments

3. What current technologies would you like to see improved for HCO relay?
